

## Everhome Healthcare SMS Privacy Policy

### 1. Consent & Opt-In

By providing your mobile phone number and opting in to receive SMS messages from Everhome Healthcare as you indicated in orientation, you expressly consent to receive automated messages regarding shift availability from Everhome Healthcare. at the phone number provided.

Consent is not a condition of purchasing any services.

### 2. Information Collection & Usage

When you opt in to our SMS program, we collect personal information, including:

- Your mobile telephone number
- Your name
- Interaction metrics (e.g., reply keywords, delivery status, timestamps)

We use this information solely to deliver the SMS messaging service related to your schedule, (i.e., alerts for available new client shifts, shift reminders for existing clients you are seeing and to manage your communication preferences).

### 3. Mobile Information Sharing & Non-Disclosure

Mobile information collected through our SMS program will NOT be shared, sold, rented, or leased to third parties or affiliates for marketing or promotional purposes.

All categories listed above exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties or affiliates, both internal and external.

We may only share mobile data with trusted service providers (e.g., SMS gateway providers and network carriers) strictly necessary to facilitate message transmission on our behalf.

#### 4. Message Frequency & Charges

- Message frequency varies depending on the nature of your interaction with us. For instance, you may receive daily shift reminders for clients you are seeing, or infrequently distributed messages to alert you to shifts that would be available, [e.g. 1-2 messages per month].
- Standard message and data rates may apply according to your wireless carrier plan. Check with your mobile carrier for details regarding your specific messaging and data charges.

#### 5. Opt-Out Instructions (How to Unsubscribe)

You can stop receiving SMS messages from us at any time. To unsubscribe:

- Reply "STOP" to any SMS message you receive from us.
- You will receive a final confirmation message confirming that you have been unsubscribed. No further messages will be sent unless you re-enroll.

#### 6. Help & Support

For assistance or questions regarding our SMS program:

- Reply "HELP" to any SMS message you receive.
- Contact the office @ (425) 275-5858.

#### 7. Updates to This Policy

We reserve the right to modify this SMS Privacy Policy at any time. Any updates will be posted on this page with the revised effective date.